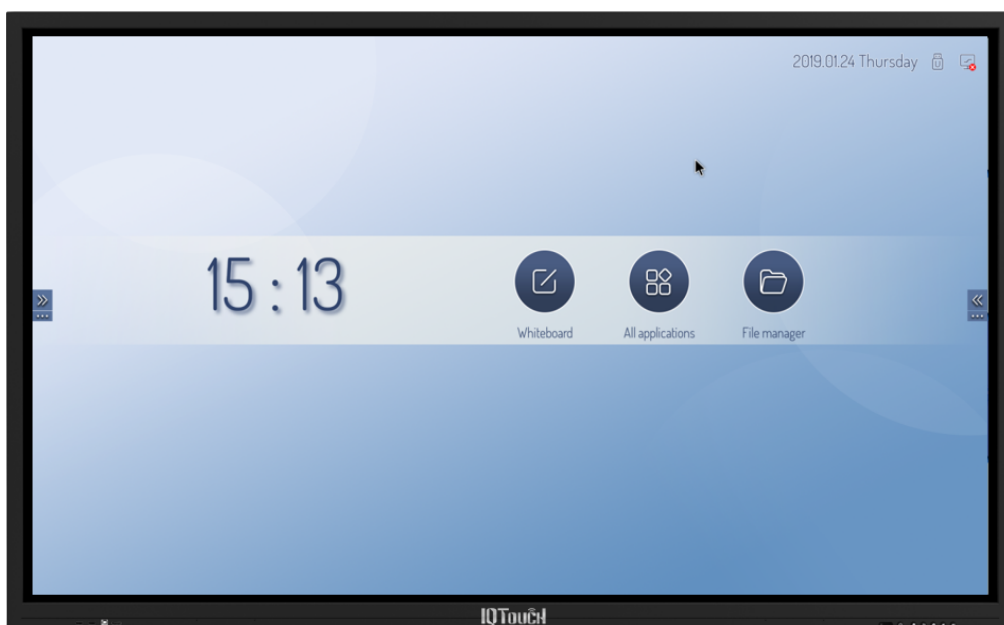




# IQTouch

## USER MANUAL



## Foreword

Please carefully read all accompanying documents before installing and using this product, as failure to operate according to the manual, or misoperation attributable to wrong understanding or other reasons, may result in electric shock, fire or other hazards. Pictures provided in this manual are for reference only. In case any picture deviates from the actual product, the latter shall prevail. To provide better services, we reserve the right to improve and modify this manual without further notice. Please keep this manual properly for future reference.

# CONTENTS

<b>Safety Warning</b>	1
<b>Precautions</b>	1
<b>Product Features</b>	2
<b>Accessories</b>	3
<b>Wall Mount</b>	3
<b>Port Connection</b>	4
<b>Instruction of Panel Buttons</b>	7
<b>Remote Control</b>	8
<b>Basic Operations</b>	9
Startup/Shutdown	9
Source Switching	9
Display Settings	10
Sound Settings	11
Safety&Privacy	11
Advanced Settings	11
Comment	13
Android Homepage	13
Writing Software	14
File Manager	14
Basic Operations	15
Network Settings	15
<b>Important Statement on Network Service</b>	17
<b>Troubleshooting</b>	18
<b>Toxic/Hazardous Substances/Elements in the Product</b>	19

## Safety Warnings

1. Use only the power supply and voltage indicated on the label.
2. A three-prong power cord is included. Confirm that the ground terminal of the wall outlet is well grounded before installation. Route the power cord away from passageways to avoid treading; also keep away from areas where the power cord may get pressed.
3. Do not overload the power outlet, and use a certified power outlet.
4. In case of thunderstorms, please pull out the power plug and the network cable and disconnect the product from the antenna to avoid damage.
5. If it is to be left unused for a long period of time, please power it off and pull out the power plug.
6. In case of any abnormal sound or smell, please power it off immediately and pull out the power plug. If necessary, stop using it and contact the maintenance personnel as soon as possible.
7. Keep away from flammable and explosive materials (e.g., candle, electric stove, bulb).
8. Be careful to prevent any liquid or metal objects from entering into the product; if so, stop using it immediately and contact the maintenance personnel.
9. When it is moved from a low-temperature environment to a warm area, condensate may form inside it. In such case, the product should be placed still for at least 24h prior to restart to air-dry the condensate.
10. Handle it with at least two persons; avoid impact and pay special attention to the display screen during the transfer.
11. To avoid injury, please install the base according to the instructions, and then place the product on an even and steady ground; or, if the base is not installed, the product should be firmly fixed to a wall according to the wall-mount bracket installation instructions.
12. Do not place the product in any environment:
  - To direct sunlight, moisture, high/low temperature, or dust.
  - To poor ventilation or an enclosed environment.
  - To where any flammable or explosive material is present.
  - To where any combustible or corrosive gas is present.
13. In order to avoid the risk of explosion, do not expose the batteries to sunlight, fire or high temperature.

## Precautions

- ◆ Do not attempt to disassemble/assemble this product as you may get exposed to dangerous voltage or other hazards. If necessary, please contact the maintenance personnel.
- ◆ If the product is dirty, first disconnect the power plug, then dampen the cloth with water and wipe with the slightly wet cloth. Do not apply force while wiping the display screen as it may scratch the screen. Do not wipe with such solvents as alcohol, gasoline, acid, alkali, detergent, volatile oil and diluents since these solvents may damage the product.
- ◆ Condensate may appear inside the screen in high humidity, and this is a normal phenomenon as generally temperature difference between the external and internal glass surfaces may lead to water droplets on the internal glass surface. Such water droplets will disappear automatically after 24h of normal use. Please rest assured to use the product.



## Precautions

- ◆ Do not insert any sharp or metal object into the vent or touch the signal connector with any sharp or metal object; otherwise short circuit or electric shock can be caused.
- ◆ Do not exert pressure on the LCD screen as it is made of glass.
- ◆ Do not place the product on an unsteady trolley, shelf or table; otherwise it may turn over. Move the product carefully when it is on a trolley. Emergency stop, excessive force or uneven ground can result in tipping over of the trolley and the product.
- ◆ Openings on the product are designed for heat dissipation to ensure good performance. Vent holes should not be covered with objects such as newspaper, tablecloth and curtain as they may impede ventilation.
- ◆ Do not allow a still picture or an active picture containing stationary text or icon to remain on the screen for too long because this will leave a “ghost image” on the screen, and it will not disappear long after shutdown.

## Product Features

This product uses HD LED-backlit panel, IR and multi-touch technologies. Equipped with a writing software, it is convenient, highly interactive, safe and environmentally friendly.

### ●High interconnectivity (optional)

This product can connect to other devices. It allows wireless connection with PCs, PADs and mobile phones, realizing wireless transmission of documents, wireless push of videos and wireless screen cast.

### ●Extraordinary Display

This product uses a high-quality HD LCD panel featuring original display color, vivid pictures, uniform display, no flickering, and quick response. You can enjoy HD pictures from different angles.

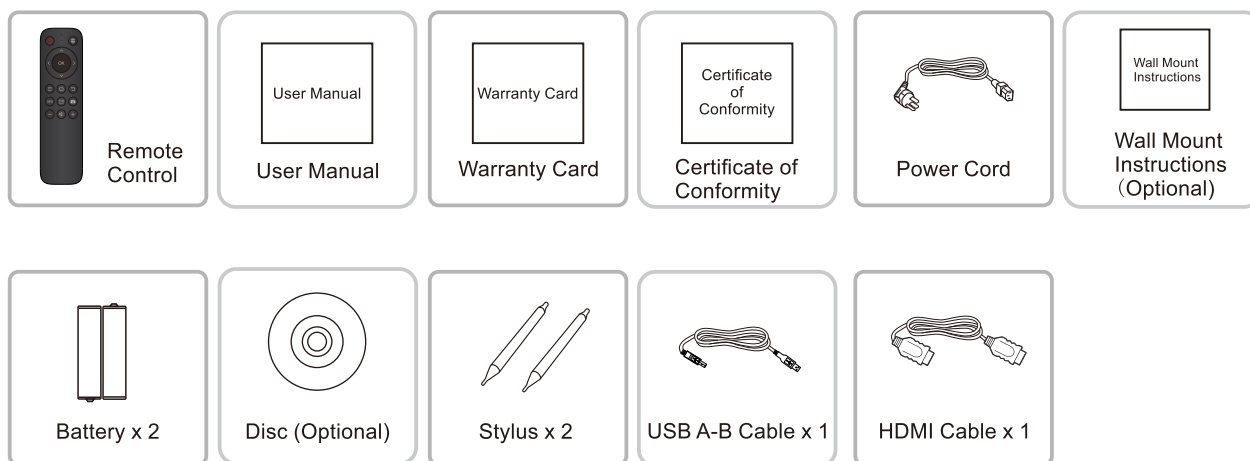
### ●Accurate Touch Control

This product incorporates the advanced touch technology featuring quick response, high positioning accuracy, strong environmental adaptability, accurate operation, etc. No stylus is needed; you can operate with your hand by clicking, dragging and other actions.

### ●Highly Interactive

This product is preinstalled with a professional writing software. It provides multiple types of pens, drawing tools and other functions, and you can write and move the contents as you like.

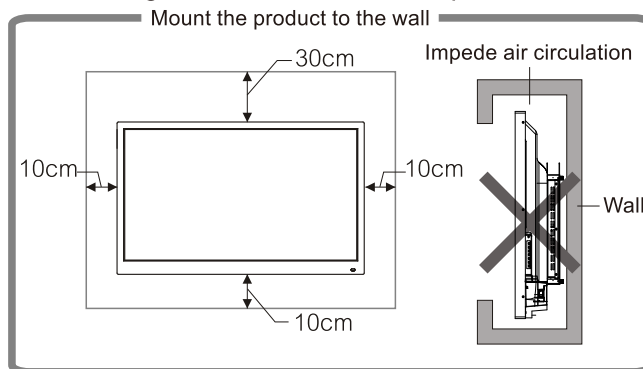
## Accessories



## Wall Mount

### 1. Precautions for Installation

- For installation of the wall-mount bracket, at least two professional workers are required; you should not attempt to install it, otherwise injury may result.
- During installation, assistance from professional workers is needed to designate the installation also, measures should be taken to make sure it can bear certain amount of external force. Make sure the bracket is installed onto a firm wall rather than plaster board or other surface which can not provide strong support.
- This product should be installed on a vertical plane, not on an oblique plane; also, it should not be installed with the front facing upwards; otherwise falloff of the product or personal injury may be caused.
- To avoid damage of the product or injury, keep the bracket out of the reach of children.
- Tighten the screws during installation to avoid product damage and injury.
- The installation is shown in the figure below; ventilation space should be kept around the product.



**2. For specific installation steps, see the wall mount instructions.**

# Port Connection

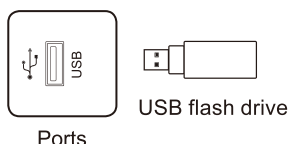
Note: The port connection instructions are provided below. The listed port types are for reference only, and do not cover all ports on this product.

## ■ Power port



## ■ Signal input ports

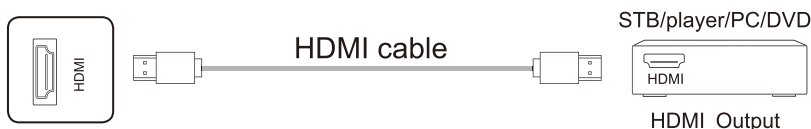
### ● USB port



Ports

- ◆ Note: 1. The output current of USB2.0 port is 500mA, and that of USB3.0 port is 900mA. In order to ensure normal operation, please do not simultaneously use all USB ports to charge external devices.
- 2. Media USB port is used to connect external devices to the Android system of the product, which enables data reading via the file manager of this product. PC USB port is used to connect OPS equipment. PUBLIC-USB port serves as both Media USB port and PC USB port, and is automatically switchable with the signal source.
- 3. This product is connected with wireless keyboard and mouse. In case of stuck operation or slow response, change the wireless receiver to another USB port, or use the USB extension cable to connect the wireless receiver, thus to enlarge the reception range.
- 4. Some nonstandard USB devices may be unrecognizable, please use standard USB devices.
- 5. For upgrading software with a flash drive, please use a USB2.0 flash drive.

### ● HDMI-IN port



- ◆ Note: The maximum resolution supported by HDMI port is 4K@60HZ, please see the section of technical parameters for the detailed signal formats. When 4K@60HZ signals are played, the EDID version in the OSD menu should be switched to EDID2.0.

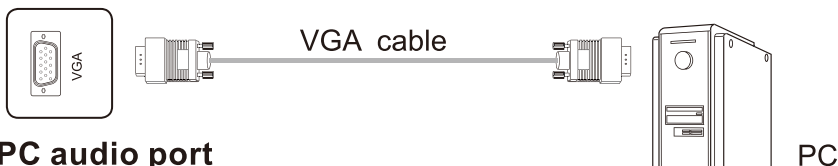
### ● TOUCH port



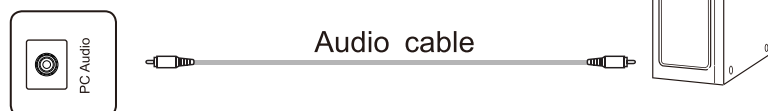
- ◆ Note: For signal formats supported by the VGA port, see the Technical Parameters.

# Port Connection

## ●VGA audio/video port

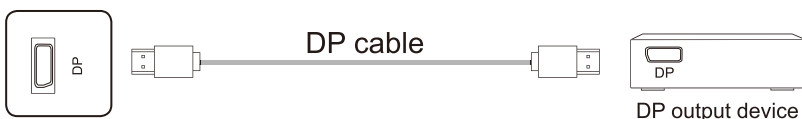


## ●PC audio port



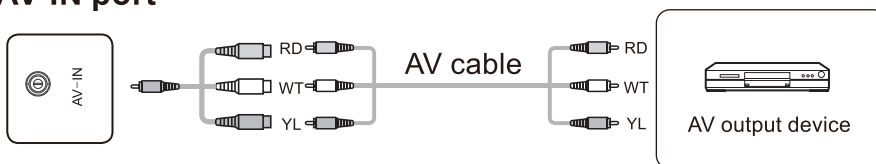
◆Note: For signal formats supported by the VGA port, see the Technical Parameters.

## ●DP port



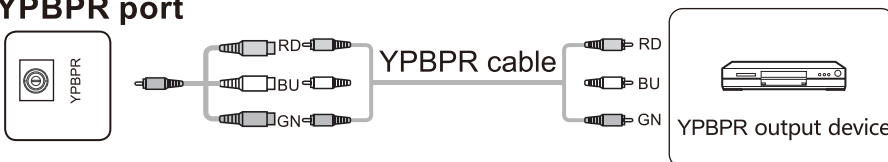
◆Note: the maximum resolution supported by DP port is 4K@60HZ. The signal quality depends on length and quality of the DP cable, so please use the recommended cables or those of famous brands on market.

## ●AV-IN port



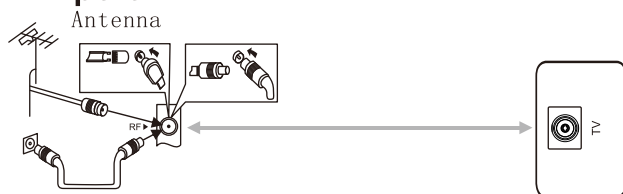
◆Note: the type of AV-IN port is  $\Phi 3.5\text{mm}$  MINI port. For connecting signals, a MINI adapter cable or a MINI adapter and an AV cable are required and connected as indicated by the figure.

## ●YPBPR port



◆Note: the type of YPBPR port is  $\Phi 3.5\text{mm}$  MINI port. For connecting signals, a MINI adapter cable and a YPBPR cable are required.

## ●TV port

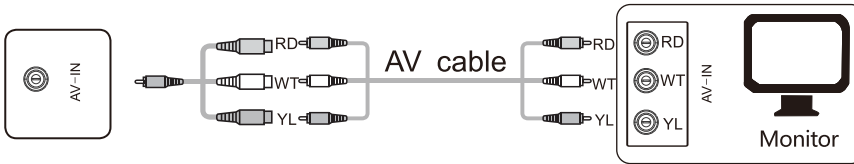


◆Warning: To connect an outdoor antenna to the signal port on this product, please first power off the product. The outdoor antenna should not be close to wires of high-voltage mains supply, otherwise electric shock may result.

## Port Connection

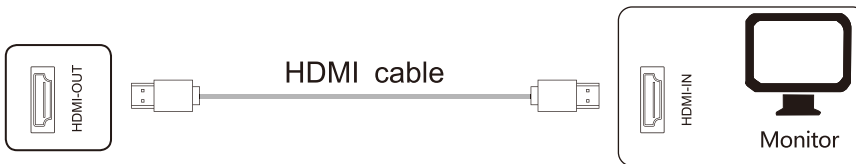
### ■ Signal output ports

#### ● AV-OUT port



◆ Note: the type of AV-OUT port is  $\Phi 3.5\text{mm}$  MINI port. For outputting signals, a MINI adapter cable and an AV cable are required; for connecting signals, a MINI adapter is required and connected as indicated by the figure.

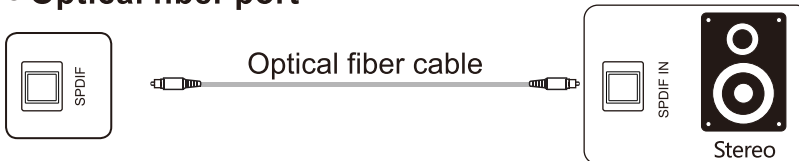
#### ● HDMI-OUT port



◆ Note: the HDMI-OUT port can output Audio&Video signals to the HDMI-IN port of the second product, thesecond product can replay the Audio&Video signals to the third product, so on and so forth. The maximum relaying amount depends on quality and length of the HDMI cable, so it suggests using the cables provided by us.

### ■ Audio ports

#### ● Optical fiber port



◆ Note: this port can output audio signals of this product to speakers with a SPDIF-IN port.

#### ● Audio-OUT port



◆ Note: Audio-OUT port can be connected with a headset or an external speaker.

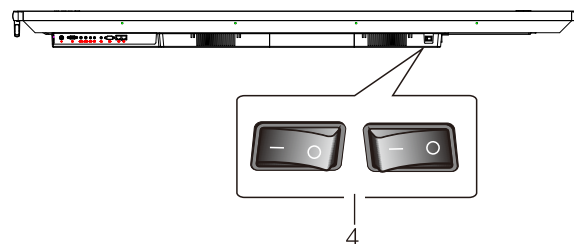
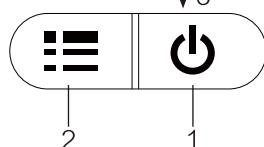
### ■ Control ports

#### ● RS232 port



# Instruction of Panel Buttons

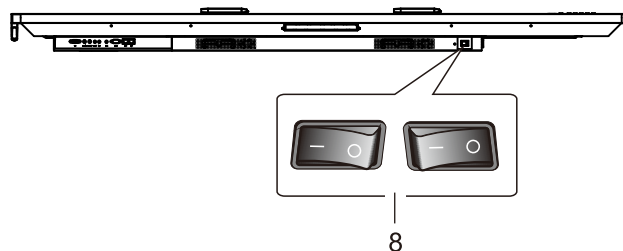
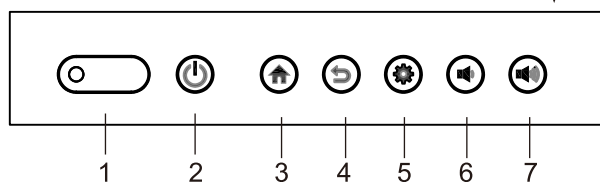
## Model One



1. ⏻ Power/standby button;
2. ☰ ON/OFF gesture button;
3. Indicator light, remote control receiver and light sensing receiver;
4. Ⓜ Power switch ("I" end is on, "O" end is off. This switch is optional and subject to practical product)

**Remark:** The appearance slightly vary with the model, and is subject to the actual product.

## Model two



1. Indicator light, remote control receiver and light sensing receiver; 2. ⏻ :Power;
3. 🏠 : Homepage 4. ⏮ : Return and touch unlock; 5. ⚙️ : Setting; 6. 🔊 :Vol-; 7. 🔊 : Vol+;
8. Switch.

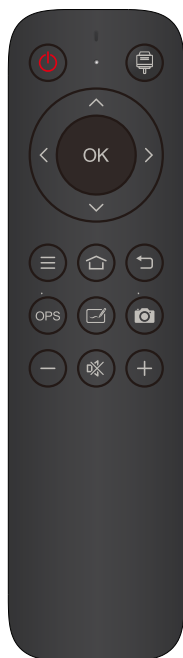
# Remote Control

## Precautions for Use of Remote Control:

- Aim the remote control at the remote receiver when using the remote control. Any object placed between the remote control and the remote receiver may disturb the operation.
- Protect the remote control from vibration. Do not expose the remote control to direct sunlight as heat may deform it.
- When the remote receiver is subject to direct sunlight or strong light, the remote control may malfunction. In such case, please change the angle of lighting or the product, or operate the remote control close to the remote receiver.
- Replace the batteries in case of low battery as it will reduce the range of the remote control. If the remote control is to be left unused for a long period of time or the batteries are depleted, please remove the batteries as battery leakage may damage the remote control.
- Do not use batteries of different types or mix a new battery with a used one. Always replace batteries in pair.
- Do not throw batteries into a fire or recharge or disassemble batteries. Do not recharge, short-circuit, disassemble/assemble, heat or burn any used batteries. Please dispose of waste batteries according to applicable environmental regulations. Do not expose batteries to any hot environment, like direct sunlight, over the fire.

## Keys on the Remote Control

Type A Remote Control



KEY	Function
POWER (⏻)	Switch between power-on and standby states
SOURCE (📡)	Open / close the signal source list
NAVIGATION KEYS (⏪ ⏩ ⏴ ⏵)	Select or adjust menu options
OK (OK)	Confirm the operation
MEUN (☰)	Show/hide the main menu
HOME (🏠)	Display the Android home page
BACK (⏮)	Return to the previous interface
OPS	Switch to OPS source
WRITING PAGE (📝)	Switch to the writing page
SNAPSHOT (📷)	Take a screenshot
VOL- (⏮)	Decrease the volume
MUTE (🔇)	Enable/disable sound
VOL+ (⏭)	Increase the volume

- 1.The picture is for reference only, subject to the actual remote control.
- 2.Functions of keys on the remote control may vary, subject to actual functions.

## Basic Operations

### Startup/Shutdown

#### ◆Startup/shutdown

Use 100-240V AC as the power supply.

ⓘ on the panel and the remote control can be used to switch between power-on and standby states. ⓘ on the rear panel has two ends. Press the O end to power off the product; press the I end to power it on.

#### ◆Auto standby

In the Android main interface, whether there is signal input or not, the product will not enter the standby mode.

In the non-Android main interface, if there is no signal input within 15min, the product will automatically enter the standby mode.

#### ◆Save before shutdown

Before shutdown, the product will save the picture and sound settings. Upon restart, these settings will be used.

#### ◆OPS ON/OFF

If the product is installed with the OPS module and it is in OPS signal source, the OPS module will start automatically. If not, start it manually.

Before turning off the product, first use the touch function or mouse to turn off the OPS module from the Start menu. The Standby key on the panel or remote control can be used to turn off the product only after the OPS module completely shuts down. It is not allowed to press the Standby key or directly disconnect the power supply without turning off the OPS module as it will damage the OPS module.

When the OPS module enters the OFF state and no operation is performed on the PC for a long period of time, this product will enter standby. To use the module, just restart the product.

**Note: The OPS module is optional.**

### Source Switching

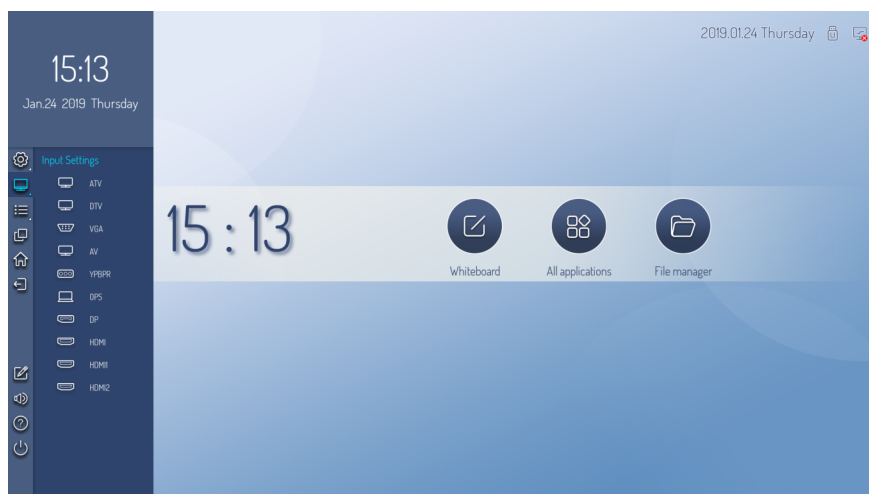
You can use the remote control or touch function to switch the source by the following methods:

Method one: press the “Signal Source” key on the remote controller to call “Signal Source Menu”, press the cursor key on the remote control to select a signal source, press the “OK” key, and then the product will switch to the input signal source that you selected.

Method two: selected the side bar menu > Signal Source Settings, select signal source, and then the product will switch to the input signal source you select.



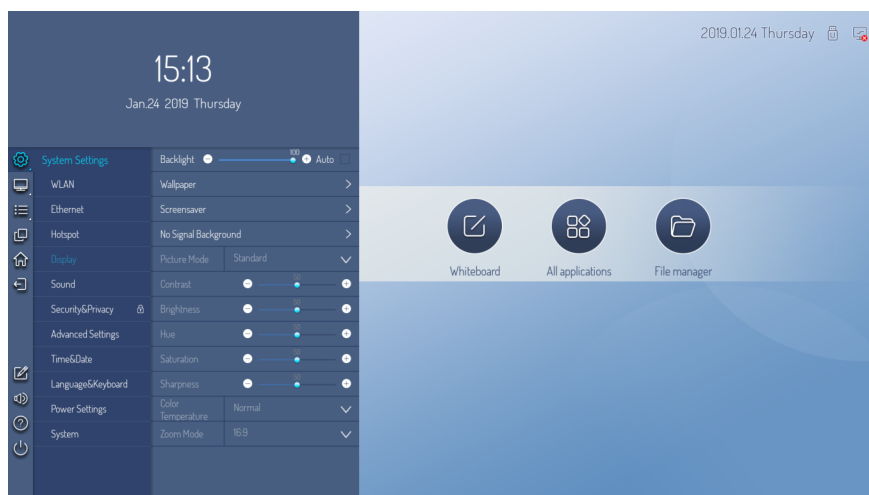
# Basic Operations



Remark: the picture is for reference only, subject to the actual signal source menu.

## Display Settings

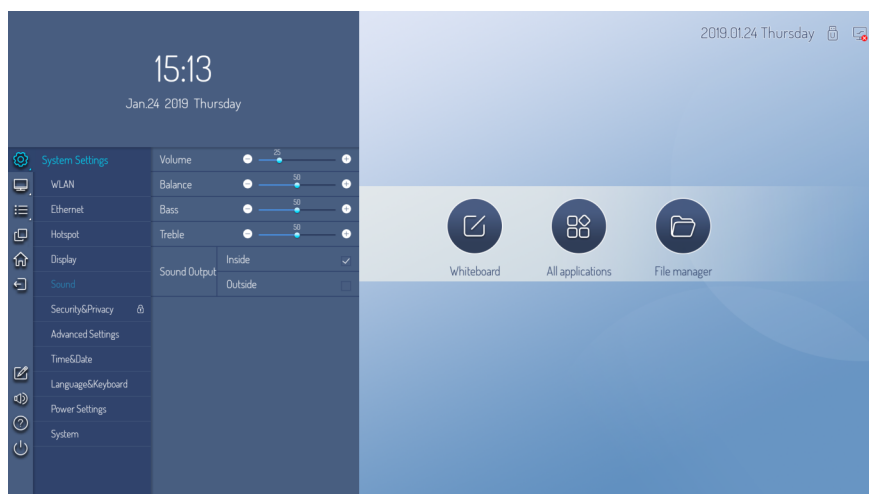
Select sidebar menu > System Settings > Display, to adjust display frame back light, color temperature, zoom mode, image mode, saturation and so on.



## Sound Settings

Select sidebar menu > System Settings > Sound, to adjust volume, bass, treble, sound output device and so on.

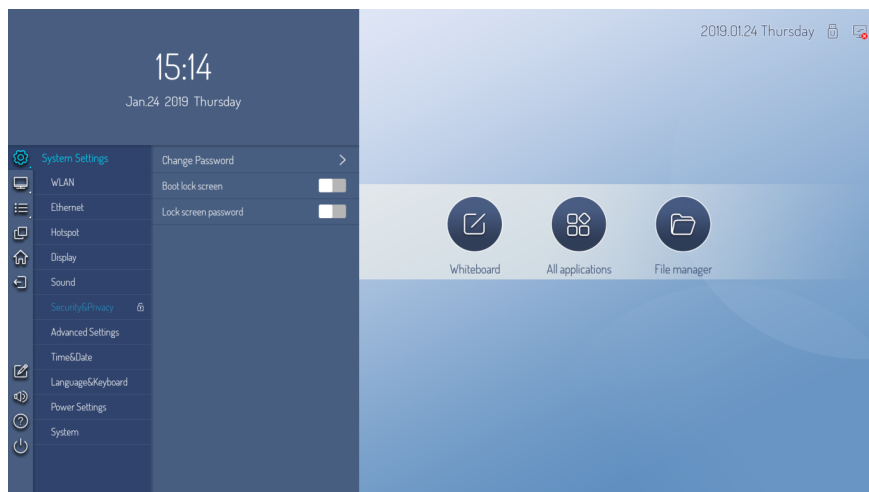
# Basic Operations



## Safety & Privacy

Select sidebar menu > System Settings > Safety and Privacy, to change password, set start-up screen lock, lock screen password and so on.

The initial password is 888888. It can enter the submenu after entering password to carry out settings and change the password. If the password is forgotten, please contact after-sale personnel for super password and reset the password, meanwhile it can also select the start-up screen lock function, and unlock with password after the screen is locked.



## Advanced Settings

Select sidebar > System Settings > Advanced Settings, to implement advanced settings, relevant functions and settings are instructed as below:

Launch Shortcut Bar with Gesture: show and hide sidebar shortcut options. When this

## Basic Operations

function is activated, the sidebar shortcut icons will be hidden and it shall slide along the left/right edge of the screen to call the sidebar shortcut keys;

Remote Control Lock: activate and deactivate the remote controller functions of the remote controller. When activated, it cannot control with the remote controller;

Touch Lock: activate and deactivate the touch function, and it shall unlock with the return key on the remote controller or the panel;

Panel Lock: activate and deactivate the button functions. When activated, it cannot control with the buttons on the panel;

Signal Source Lock: lock the signal source. When activated, it can specify and lock any signal source, and the locked signal source is not selectable. It can enter the submenu to select and unlock the signal source that has been locked;

Signal Source Auto Switching: set automatic switching of signal source, i.e. automatically detect and switch signal sources. It can enter the submenu to enable and set the priority of signal source;

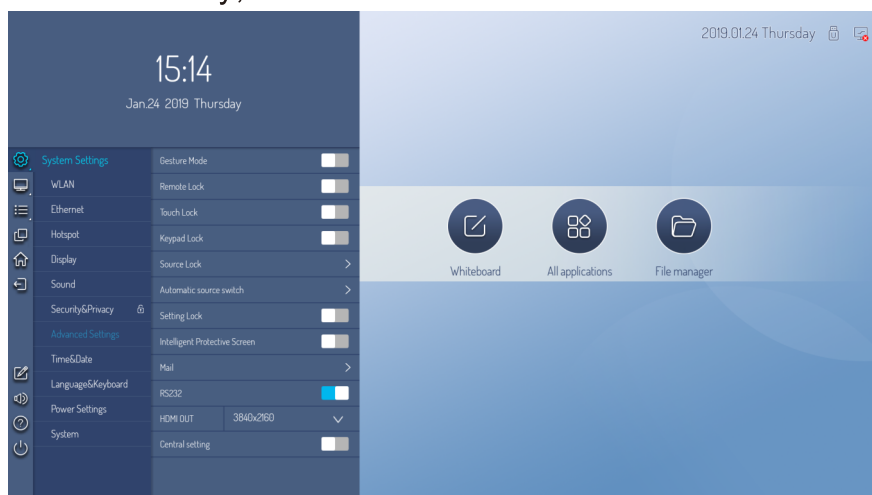
Setting Lock: activate and deactivate setting lock. When activated, it shall input password to enter the advanced setting options;

Smart Screen Refreshing: activate the automatic screen protection function for preventing image retention due to static frame displayed for a long time and causes irreversible damage to LCD. When activated, it will automatically run once, and then run periodically;

Mail Service: enable and select the appointed mail server settings, online sending and receiving mails; RS232: activate and deactivate the connection control function of RS232;

HDMI OUT: set relay output resolution of HDMI OUT port (this function is optional and requires corresponding hardware);

Centralized Control: set IP address and push information to devices via server in a centralized way;



## Basic Operations

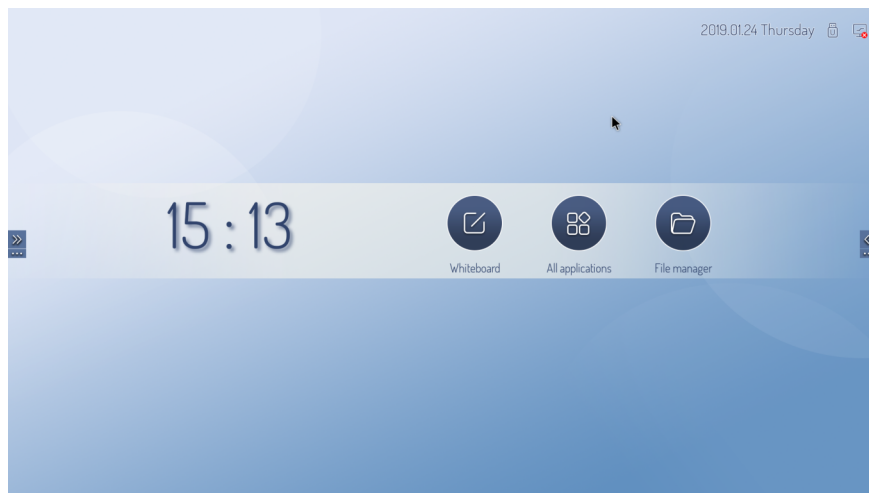
### Comment

Select sidebar menu > Fast Comment, to comment and save comment.



### Android Homepage

There are time, date, flash drive information, network information, hot spot information and shortcuts for whiteboard and file manager on the home page. All apps include system apps and third party apps.



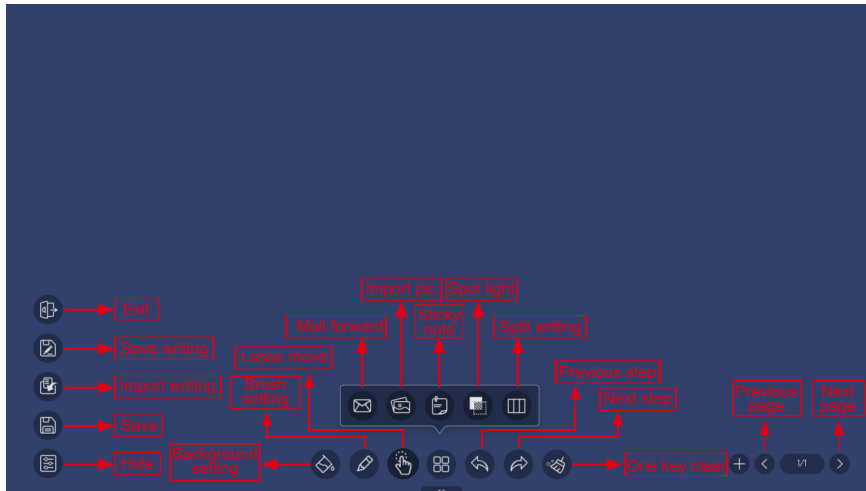
### ★Special tips

User can install new application and the operations may vary. The operation methods detailed in this Manual are for reference only. User shall operate the product according to the actual situation.

# Basic Operations

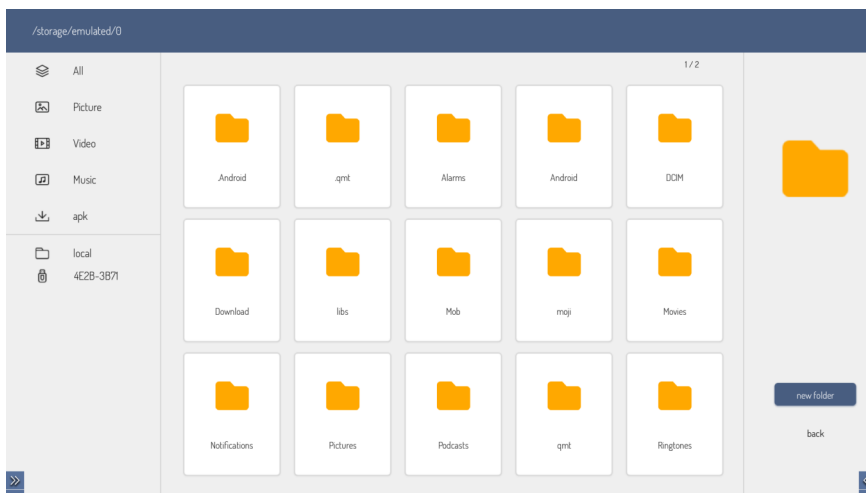
## Writing Software

The electronic whiteboard writing software contains selection, background setting, brush setting, undo, restore, text, clear screen, save, import picture, spot light and split screen and other functions.



## File Manager

File Manager supports playing pictures, videos and audios. By pressing and holding, it can move, copy and delete the selected file.



# Basic Operations

## Basic Operations

### ◆ Language and Input Method

1. Keyboard and input method: select sidebar menu > System Settings > Language & Input Method > Current Input Method, the system is provided with “Android Keyboard” and “Google Pinyin Input Method”. Users can also download a third-party input method.
2. Language: select sidebar menu > System Settings > Language & Input Method > Language, and select the desired language.

### ◆ Set system time

Select sidebar menu > System Settings > Date & Time > Set Date & Time. The system will automatically synchronize the time from the network; in case the product is not networked, it has to set date and time manually.

### ◆ Screenshot

Press the “SNAPSHOT” key on the remote control to take a screenshot. The screenshot picture is stored in the “\Pictures\Screenshots” folder in the local file management.

### ◆ Quick Access Function

Select sidebar menu > Quick Access. The quick access list contains screenshot, spot light, count down, calendar, calculator, voting system and other applets. Users can add/delete app in frequently used apps.

### ◆ APK Installation and Uninstallation

Select sidebar menu > Quick Access. The quick access list contains screenshot, spot light, count down, calendar, calculator, voting system and other applets. User can add/delete app in frequently used apps.

## Network Settings

### ◆ Wireless Network (optional)

1. Select sidebar menu > System Settings > Wireless Network.
2. Turn on WLAN switch.
3. Select the network to be connected from Network List, enter the connecting password, and select the desired language.
4. If there is no desired network in Network List, it can manually add a network.

### ◆ Wired Network

1. Connect one end of the network cable to the network port of this product before using wired network, and then connect the other end to a router.
2. Select sidebar menu > System Settings > Wired Network.
3. Turn on connecting switch.
4. Select “DHCP” in IP settings, and then the product will automatically obtain an IP address and connect to network.
5. Select “Static” in IP settings, manually input IP address, gateway, network prefix length, DSN address, and then click “Finish” to connect to network.

★ Remark: there are two network ports on this product, either of which can be connected to wired network (choose one of them). When one network port is connected with a router, the other port can be connected with an external device. At this time, the Android system of this product, OPS (Windows system only) and the

## Basic Operations

external device form a LAN, which can be connected to network at the same time.

### ◆ Wireless Hot Spot(optional)

1. Select sidebar Menu > System Settings > Wireless Hot Spot.
2. Turn on hot spot switch.
3. Enter the hot spot name in the textbox, and the default name is “AndroidAP\_7654” which is changeable into other name.
4. Select encryption type. In case of open network, no password is required, but any device that finds this network can connect to the WIFI network of this product. In case of WPA PSK/WPA2 PSK encryption, a protective password over 8 digits shall be entered, and the correct password is required for other device that finds this network to connect to network.
5. After encryption is selected, the system will automatically configure a password or it can also enter a password in the password box.
6. Click “OK” to save setting, and then this network can be found by other WIFI devices within the range when they search WIFI networks.

★Note: please set the network password and complicate it as much as possible.

## Important Statement on Network Service

All contents and services obtained from the product are owned by third parties and protected by copyright, patent, trademark and/or other intellectual property laws. These contents and services are only for your personal non-commercial purposes, which shall not be used in a way not authorized by the content owner or service provider.

Under no circumstance shall our Company be liable for any direct, indirect or unexpected losses or damages arising from your or any third party's access to any contents or services or any information or third-party software through this product.

Third-party services may be subject to change, removal or discontinuation without prior notice. Our Company does not represent or warrant that some services or contents will remain accessible at any time.

Our Company will not be responsible for any service related to these contents and services, or assume any liability for customer service. For any question or service request about these contents and services, please directly contact your content or service provider.



# Troubleshooting

Symptom	Possible Cause	Solution
The screen does not display anything; there is no sound, and the indicator does not come on	Looseness of power plug, power connection failure	Check if the power cord is properly connected
Pictures shown on the product have dotted line or stripe interference	Signal interference caused by automobile, neon light, electric hair dryer, etc.	Do not use the electric hair dryer near the product; adjust the antenna orientation to reduce interference
Pictures shown on the PC are offset, do not cover the entire screen, go beyond the screen, or are blurred	1. Improper adjustment 2. Wrong display mode	1. Use the auto adjustment function 2. Enter "PC Screen Adjustment" to adjust the horizontal or vertical position 3. Use the recommended mode
Short remote control distance, malfunction of remote control	1. The remote receiver of the product is blocked by some object 2. Battery level of the remote control is low	1. Move the object to avoid blocking the remote receiver 2. Replace the battery
The product gets stuck, crashes or cannot be operated	1. Too many programs are running 2. Normal operation of the product is disturbed by external environment (e.g., lightning, static electricity)	Disconnect the product from power supply; wait for 1-2min and reconnect power supply; then restart the product
The touch is slow, it doesn't work	Too many machines run programs	Clean up a program that runs memory large or restart the product
OPS can't be turned on no display, no touch	OPS has not been fixed well	Reinstall the OPS computer

## Toxic/Hazardous Substances/Elements in the Product.

Component	Toxic and Hazardous Substance or Element					
	(Pb)	(Hg)	(Cd)	(Cr <sup>6+</sup> )	(PBB)	(PBDE)
Display screen	×	○	○	○	○	○
Housing	○	○	○	○	○	○
PCBA*	×	○	○	○	○	○
Power cord and cables	×	○	○	○	○	○
Metal parts	○	○	○	○	○	○
Packing materials*	○	○	○	○	○	○
Remote control	×	○	○	○	○	○
Speaker	×	○	○	○	○	○
Accessories*	○	○	○	○	○	○

This table has been prepared in accordance with GB/T26572-2011.

\*: PCBA includes the PCB and its electronic components;

Packaging materials include the carton, EPS, etc.

Other accessories include the User's Manual, etc.

○: The content of such toxic/hazardous substance in all homogeneous materials of such component falls within the content limit specified in GB/T26572-2011.

×: The content of such toxic/hazardous substance in one or more homogeneous materials of such component goes beyond the content limit specified in GB/T26572-2011.

As shown in the above table prepared based on the data provided by our material suppliers for each type of materials and verified by us, this product contains hazardous substances. The hazardous substances contained in some materials are irreplaceable at the current technological level although we've been trying to make improvements.



The environment-friendly use period of this product is 10 years (see the pollution control symbol in the right figure).

Such use period will be maintained under the normal working conditions specified in the User's Manual only.

### Indicative Description of Regulations on Recycling and Disposal of Waste Electrical and Electronic Products.

To care for and protect the earth better, please send it to a local manufacturer with nationally recognized qualification for recycling according to the national applicable laws and regulations on recycling of waste electrical and electronic products when you no longer need this product or at the end of its service life.

This Manual is provided for reference only. The functions of the actual product are subject to change without further notice.



STOCK CODE  
**836453**



Returnstar Interactive Technology Group Co., Ltd.

Copyright(C) 2003-2014 Returnstar Interactive Technology Group Co., Ltd.

**Add:** 6th Building Pioneer Park I, Fuzhou High technology Base, Shangjie Town, Minhou County, Fuzhou, China

**Web:** [www.iqboard.net](http://www.iqboard.net)

**Tel:** 0086-591-38205666

**E-mail:** [iqboard@iqboard.net](mailto:iqboard@iqboard.net)